



POST-TRIP QUESTIONNAIRE

HOW DID WE DO?



HELP US IMPROVE:

We continuously refine our services by counting on our clients' comments to help us improve our programs. Please take a few minutes to fill out the following questionnaire. Your prompt response is greatly appreciated.

Please complete and return this questionnaire to us at the following address:

**1855 S 57th Ct Ste 230
Boulder, CO 80301**

Name (s): _____

Itinerary Code (if you do not know it, provide approximate date of departure): _____

Countries Visited: _____

TRIP PLANNING SERVICE

Name of your pre-trip Sales Manager/Travel Specialist: _____

Level of Service of your pre-trip Sales Manager/Travel Specialist: Excellent Good Fair Poor

Comments: _____

ACCOMMODATIONS

Were there any hotels you particularly enjoyed? Why? _____

Were there any hotels that did not meet your standards? Why not? _____

LOCAL GUIDES & OTHER STAFF

Were there any guides that were particularly outstanding? Why? _____

Were there any guides who did not meet your standards? Why not? _____

CONTINUED ►



TRIP OVERALL

Overall, what was the quality of the trip versus your expectations? Excellent Good Fair Poor

GENERAL QUESTIONS

How did you hear about ATJ? _____

Why did you chose to travel with ATJ? _____

Would you travel with us again? Definitely Probably not
 Probably Definitely Not

What destinations do you plan to travel to in the future? _____

May we add your name to our reference list? Yes No

May we use/publish your feedback? Yes No
(We would only use your first name and last initial.)

Tell us about a memorable moment from your trip _____

Please use this space to let us know if there is anything we could have done at any stage to improve the quality of your experience. _____

ADDITIONAL COMMENTS:

CONTINUED ►



GROUP TOUR LEADERSHIP

Name of Tour Leader: _____

Would you travel with this Tour Leader again? Definitely Probably not
 Probably Definitely Not

Please rate your Tour Leader in the following areas:

Professionalism	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
Friendliness/Availability	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
Group Leadership Skills	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
Liaison with local staff	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
Knowledge of local culture/ customs Knowledge of wildlife (if applicable)	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
Facilitating cultural interaction	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
Concern with safety	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor
Concern with environment	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair	<input type="checkbox"/> Poor

ADDITIONAL COMMENTS:
